



## A Better Internet Experience for Lehigh Valley

Empire Fiber Internet is expanding fiber-optic internet access to more than 35,000 homes and businesses across Lehigh Valley.

Our goal is simple: fast, reliable internet that supports everyday life, work, and growth in the community.

We proudly serve communities across Pennsylvania and New York, and are partnering with local leaders to bring future-ready connectivity to Lehigh Valley.

### Why Fiber Matters for Lehigh Valley Residents

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Fiber-optic internet is the fastest, most reliable type of internet connection available. Unlike cable or 5G internet, fiber uses light to transmit data through glass cables, allowing for much higher speeds, lower latency, and consistent performance even during peak usage.

#### Improved Healthcare

Video conference without distortion. Ideal for telehealth and virtual visits.

#### Supports Student Success

With 99.99% uptime, our network provides dependability students can rely on.

#### Boosts Local Economy

Supports jobs, businesses, and growth within Lehigh Valley.

#### Fast, Reliable Internet

No lag. No Interruptions. Unlimited devices. Perfect for work, school and streaming.

### About Empire Fiber Internet

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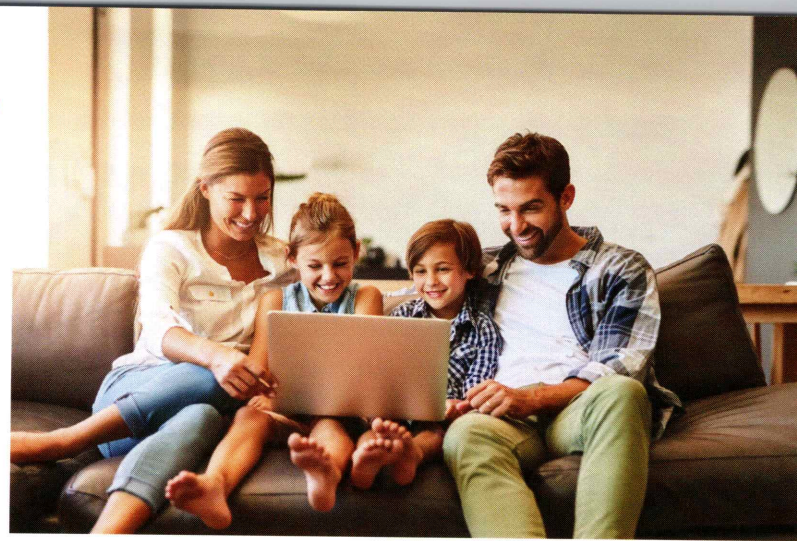
Established in 1896 with a single telephone line in Prattsburgh, NY, Empire Fiber Internet has evolved into a leading communications provider serving New York and Pennsylvania.

At Empire Fiber Internet, it is our mission to create a connected future with the power of fiber technology - bridging the gap between possibility and success.

With a proven track record of delivering superior fiber internet, we're committed to bringing the best possible internet experience to Lehigh Valley.

# Why Empire Fiber Internet?

At Empire Fiber Internet, we are committed to bringing you the fastest, most reliable connection available. We understand that access to high-speed internet is essential for operating your household and carrying out every-day tasks. From our advanced fiber technology to our 24/7 customer care team, it is our priority to provide the internet experience you deserve.



## Superior Internet Experience

Up to 2 Gig upload and download speeds, with 99.9% reliability. No lag. No buffering. No frustration.

## Live Local Support

Friendly, real people when you need help, living and working in the communities we serve. Customer support is available 24/7.

## No Strings Attached

Switching is easy with free installation, no contracts, and no hidden fees.

## Full Network Control

Enjoy 24/7 control and access to your network with our user-friendly Empire CommandIQ App.

## Construction Is Actively Underway!



Stage 1:  
Planning



Stage 2:  
Engineering



Stage 3:  
Construction



Stage 4:  
Installation



Stage 5:  
Happiness

## What to Expect with Construction

1. Our crews will be installing fiber both aerially on poles and/or underground through public right-of-way.
2. Empire Fiber Internet local technicians will be connecting fiber to the outside of homes who have placed orders.
3. Empire Fiber Internet will restore areas where digging took place once construction is completed and weather permits.

Pre-order at [empirefiber.com](https://empirefiber.com) to secure priority installation, and be among the first to experience lightning-fast internet!