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Dear City of Bethlehem Customer

Please be advised that on occasion the City may have difficulty reading the Touch-Pad water meterreading device located on the outside of your property. Under Article 911.08.C of the Codified Ordinances of the City of Bethlehem, it is the responsibility of the owner/customer of the property to "protect the remote meter reading device and to provide unobstructed access to the device at all times."

In order for the City to have proper access to the Touch-Pad meter-reading device, please make sure that all vegetation, rocks, debris, etc., are removed from the area surrounding the device. If you have a locked gate, contact customer service at 610-865-7070 to verify the week your property is to be read so you can leave the gate unlocked.

If the Touch-Pad is inaccessible, the meter reading may be estimated, which may lead to higher bills. If the meter is inaccessible due to a fenced in property, you must call the meter department at 610-865-7117 and schedule an appointment to have the outside meter-reading device relocated. As shown on the diagram below, please maintain a minimum distance of at least three (3) feet between shrubbery and building for meter reader accessibility.

Thank you in advance for your anticipated cooperation in this matter.

